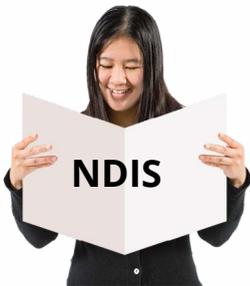


Easy English Guide

About Support Coordination

About this book

This book is about the help you can get to



- understand your NDIS plan
- find out what supports you can get with your NDIS plan
- find the right service providers for you
- and
- work with your service providers.



Some words in this book are in **blue**. You can find out what these words mean in on the back page of this book.

What is the NDIS?



The **NDIS** is the new way the government supports people with disability.

The **NDIS** is also called the **National Disability Insurance Scheme**.

People who use the **NDIS** are called **NDIS participants**.



If you are a **NDIS** participant you have more choice about

- the way you spend your **NDIS** money

and

- the **supports** you need.



This is so you can reach your **goals** in life.

What is a NDIS plan?



If you are a **NDIS participant** you will get a **NDIS plan**.

Your NDIS plan says

- what supports you need
- your **goals**.



Your NDIS plan also says how much money you can get to help with these things.

You can use your NDIS money to buy the supports you want.

What is Support Coordination?

Support Coordination is when someone helps you to



- understand your **NDIS plan**
- find out what **supports** you can get with your plan
- find the right **service providers** for you and
- work with your **service providers**.

This person is called a **Support Coordinator**.



Your **Support Coordinator**

- understands what you want from your NDIS plan
- helps you find **service providers** who are
 - close to you and
 - best for your needs
- connects you with **service providers**.



Your **Support Coordinator** can also help you set up a **service agreement** with your **service providers**.

You can ask Plan Partners to be your **Support Coordinator**.

Do I have to pay for Support Coordination?



If it is part of your **NDIS plan**, you do not have to pay for **Support Coordination** yourself.



If you want to have **Support Coordination** in your **NDIS plan** you need to

- say this at your planning meeting with the **NDIS**
- say why you need help with **Support Coordination**

Not everyone who asks for **Support Coordination** gets it included.



The **NDIS** decides if they will pay for **Support Coordination**.

How do I choose a Support Coordinator?



There are many different organisations who can be your **Support Coordinator**.

It is a good idea to choose a **Support Coordination** service that is independent.



This means someone that

- only works for people with disability and
- does not work for
 - the NDIS or
 - **service providers**.

Plan Partners is an independent service.

How can Plan Partners help me?



Plan Partners is a great partner in your **NDIS** journey because we

- deliver what we promise
- know what we do
- have years of experience
- give you more choice
- only work for you
- are here for you





Plan Partners has helped many people all over Australia with their NDIS plan.

Our [Support Coordination](#) service can help you

- get the most out of your [NDIS plan](#)

and

- find the best support that is right for you.



What do these words mean?

NDIS	National Disability Insurance Scheme. This is the new way the government supports people with disabilities.
NDIS plan	The plan the NDIS puts together, that says: <ul style="list-style-type: none">• what your goals are• what support you need to achieve your goals• how much money you can get to spend on those things
service agreement	An agreement between <ul style="list-style-type: none">• you, and• a service provider about how they will <ul style="list-style-type: none">• support you, and• work with you.

service provider	<p>An organisation that provides a service.</p> <ul style="list-style-type: none">• for example a disability service provider supports people with disability.
supports	<p>The things you need to buy or get to help you achieve your goals</p>
Support Coordination	<p>A service which helps to organise the services you need to support you.</p>
Support Coordinator	<p>A person who helps you find the right people and things you need to help you achieve your goals.</p>

How can I find out more?



You can ask us questions about

- the NDIS
- and
- what Plan Partners can do for you.

You can contact us by:

Phone 1300 333 700

Email info@planpartners.com.au

Website planpartners.com.au